



Scoot Tigerair Pte Ltd
 65 Airport Boulevard
 Changi Airport Terminal 3
 #B1-17
 Singapore 819663
 Registration No. 200312665W

Baggage Claim Questionnaire

Please send or fax this claim form to :
 Charles Taylor Aviation, 140 Cecil Street, #15-00 PIL Building, Singapore 069540
 Fax (65) 6423 0150 Email: ScootClaims@ctplc.com

Your Name:

Address:

Telephone Number:

Handphone Number:

Email Address:

Are you claiming in respect of :

Damage

Loss

Missing Items

Delay

When was the loss / damage noted: (date, Flight No., Route)

When did the loss/damage occur: (if other date)

To whom was the claim reported:

Police

Airline Representative

Airport Security

Other

Please enclose original documentation

Was lost or damaged baggage:

Hand baggage

Checked baggage

If checked baggage – was a "limited release" signed

Yes

No

Items (please enclose receipts where available)

Description	Date of Purchase	Purchase Price	Value at time of loss	Claim Amount	Actual Weight of Baggage Per Ticket
	(MM,YY)	(currency)	(currency)	(currency)	

If more room is required then please attached a separate sheet

Have you taken out travel insurance for this trip

Yes

No

If "yes" – Name and address of Insurance Company

Policy number:

Has the claim been reported to that company

Yes

No

Date ____/____/____

Signature and Authorisation

I, _____ DO SOLEMNLY AND SINCERELY DECLARE that all the foregoing information is, to the best of my knowledge and belief , true, accurate and complete.

I attach herewith the following:

- Property Irregularity Report (raised / provided by Scoot, or others, if applicable).
- Passenger Ticket.
- Baggage Tags.
- All available purchase invoices.
- Letter of Authority from passenger (if claim is done on his/her behalf).
- Excess Baggage Ticket. If any.

Details on excess baggage weight and the amount paid for the excess: _____

Signature of Claimant: _____ Date: _____

Any claim will be limited to the Terms and Conditions of the Ticket Issued.