A GUIDE TO CONNECTING AT SINGAPORE CHANGI AIRPORT

Make your connections pain-free

- 1. Make sure you have enough time between connecting flights. We recommend at least 2 hours.
- 2. Don't forget to check which terminal your connecting flight departs from. It takes at least 10 minutes to travel between the 3 terminals in Changi Airport.
- 3. If you have booked a Scoot flight on your first sector but have booked your connecting flight(s) from Singapore on a separate ticket, your bags will not be checked all the way through to your final destination. You'll have to:
 - pass through arrival immigration and collect your checked baggage, if any;
 - check in and collect your boarding pass for your connecting flight at the departure hall;
 - pass through departure immigration to get back into the transit area, and
 - ensure you have a valid visa for Singapore, if required.

Interline or partner journeys

- 1. You have purchased an interline journey if one or more flights in your itinerary is operated by Scoot's partner airlines.
- 2. To pre-purchase add-ons on your Scoot-operated flight, go to Manage My Booking at <u>flyscoot.com</u>. To pre-purchase add-ons on your partner flight, contact their respective call centres. This includes any baggage allowance you wish to purchase in addition to that already included in your itinerary*.
- 3. Special requests for all partner flights may also be made via their call centres. Do note that Scoot cannot provide special assistance for any interline journeys.
- 4. Neither Scoot nor our partner airlines will be responsible for any expenses you incur as a result of a missed connection for any reason. So always ensure that you have Scootsurance or other travel insurance to cover your entire journey.

^{*} For interline journeys with Singapore Airlines or SilkAir, it will not be possible to pre-purchase additional allowance in addition to what is already included in your itinerary.

SINGAPORE CHANGI AIRPORT

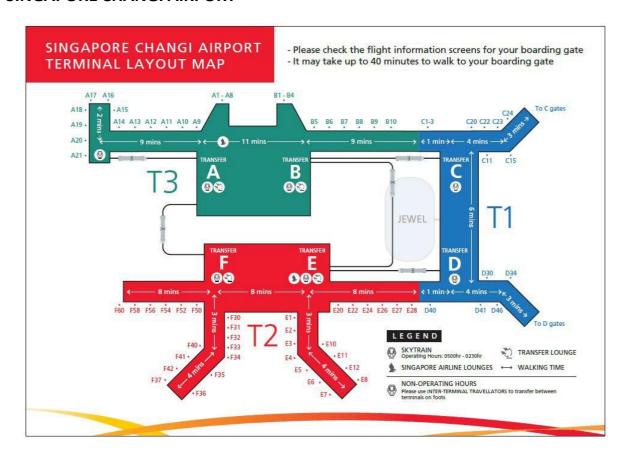


Image Credit: Changi Airport Group