



Joint Release



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## **SCOOT TO TAKE OVER SILKAIR'S LANGKAWI, PEKANBARU AND KALIBO SERVICES**

*Move intended to optimise SIA Group resources*

Singapore – SilkAir, the regional wing of Singapore Airlines (SIA), will be transferring its services to Langkawi in Malaysia, Pekanbaru in Indonesia and Kalibo in the Philippines to Scoot, the low-cost subsidiary of SIA. SilkAir's last Langkawi, Pekanbaru and Kalibo services are scheduled for 8 April, 30 May and 28 June 2018 respectively. Currently, SilkAir flies three times weekly to each destination.

The transfer of the three services to Scoot will optimise aircraft utilisation within the SIA Group, at the same time better matching travel demand. Scoot already operates three and four weekly services to Langkawi and Kalibo respectively, while Pekanbaru will be a new addition to the network. With the transfers, Scoot will progressively adjust its services to Langkawi and Kalibo in the coming months to provide more options and convenience to customers. Scoot also targets to commence sales for Pekanbaru in the first half of 2018, subject to final regulatory approval.

"We are constantly reviewing our route operations to ensure optimisation of the SIA Group's resources. The transfer of these three services, Langkawi, Pekanbaru and Kalibo, is a move to do just that and also presents a better match of capacity to demand," commented Mr. Foo Chai Woo, Chief Executive SilkAir.

SilkAir will maintain its flights to three other points in Malaysia, namely Kota Kinabalu, Kuala Lumpur and Penang. For Indonesia, the airline will continue to operate to 10 other points: Balikpapan, Bandung, Denpasar (Bali), Lombok, Makassar, Manado, Medan, Semarang, Surabaya and Yogyakarta. In the Philippines, SilkAir will continue to operate flights to Cebu and Davao.

With the addition of Pekanbaru, as well as Kuantan and Berlin which will be launched in February and June 2018 respectively, Scoot's network will span 66 cities across 18 countries/territories. Specifically in Indonesia, Scoot's destination count will rise to five; the existing destinations being Denpasar (Bali), Jakarta, Surabaya and Palembang.

SilkAir customers booked for Langkawi for travel from 09 April 2018 onwards and Kalibo from 29 June 2018 onwards will be given the option to reroute their flight to another SilkAir point in Malaysia or the Philippines respectively, or to continue their travel to Langkawi or Kalibo on a Scoot flight. Alternatively, they can also opt for a full refund of their tickets. Customers booked for Pekanbaru for travel from 31 May 2018 onwards will be given the option to reroute their flight to another SilkAir destination in Indonesia or alternatively, obtain a full refund of their tickets.

All administrative fees and penalties will be waived for customers who have purchased tickets prior to today. This also applies to KrisFlyer redemption tickets. SilkAir guests who require further assistance may call the SilkAir Contact Centre at +65 6223 8888.

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## **About Scoot**

Scoot is the low-cost arm of the Singapore Airlines Group. Scoot took to the skies in June 2012 and merged with Tigerair Singapore in July 2017, retaining the Scoot brand and positioning it well for a new chapter of growth. Scoot has carried over fifty million guests and now operates a fleet of 16 state of the art, widebody Boeing 787 Dreamliners and 24 young and modern Airbus A320 family aircraft, with four more Boeing 787 Dreamliners and 39 Airbus A320neo aircraft on order. Scoot's network presently encompasses 63 destinations across 17 countries with Kuantan, Berlin and Pekanbaru to join the network soon. Scoot provides – in addition to fantastic value airfares – a safe, reliable and contemporary travel experience with a unique attitude – Scootitude. Offering amenities including on-board Wi-Fi Internet connectivity and in-seat power on selected flights as well as the ability to redeem and accrue Singapore Airlines KrisFlyer miles, Scoot was voted 2015, 2016, 2017 and 2018 Best Low Cost Airline (Asia/Pacific) by AirlineRatings.com and ranked in the Top 10 of the World's Best Low-Cost Airlines in 2015 by Skytrax. Scoot is passionate about changing the way people travel long distance. Book your tickets at [FlyScoot.com](http://FlyScoot.com) or contact our [Call Centre](#). Find out more on [FlyScoot.com](http://FlyScoot.com), [Facebook.com/FlyScoot](https://Facebook.com/FlyScoot), [Instagram.com/FlyScoot](https://Instagram.com/FlyScoot), and [Twitter.com/flyscoot](https://Twitter.com/flyscoot).

## **About SilkAir**

As the regional wing of Singapore Airlines, SilkAir operates the Singapore Airlines Group's narrowbody fleet and extends the Group network by seeding and developing new, exciting destinations in Asia Pacific.

The airline took to the skies in February 1989 as Tradewinds the Airline, before evolving into SilkAir in 1992. In its early days, the airline catered to passengers holidaying in exotic destinations in the region, including Phuket and Tioman. As the carrier developed, regional business destinations such as Phnom Penh, Yangon and Kuala Lumpur were added.

Today, the full service airline operates about 400 weekly flights to 52 destinations in 16 countries. Recent additions to the network include Colombo (Apr 2017) and Hiroshima (October 2017). The airline currently has a fleet of 33 aircraft, comprising 3 Airbus A319s, 10 Airbus 320s, 17 Boeing 737-800s and 3 Boeing 737 MAX 8s. In August 2012, the airline announced the largest order in its history of up to 68 Boeing 737 aircraft, with firm orders comprising Boeing 737-800 and Boeing 737 MAX 8 aircraft.

For more details on SilkAir, visit [silkair.com](http://silkair.com) or <http://www.facebook.com/SilkAir>

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