

For Immediate Release

29 April 2019

Scoot to Suspend Flights to Four Cities

Routes earlier committed to be transferred over to Scoot from SilkAir unaffected

Singapore – Scoot will be suspending services to four cities – Lucknow, Kalibo, Quanzhou and Male – all served by the Airline’s Airbus A320 aircraft.

The last flights departing Singapore and the four cities are listed below, subject to regulatory approvals:

Sector	Flight/date	Departure*	Arrival *
Singapore to Lucknow	TR500 on 29 June 2019	1600hrs	1835hrs
Lucknow to Singapore	TR501 on 29 June 2019	1935hrs	0325hrs (+1)
Singapore to Kalibo	TR372 on 30 June 2019	1110hrs	1450hrs
Kalibo to Singapore	TR373 on 30 June 2019	1530hrs	1910hrs
Singapore to Quanzhou	TR178 on 24 August 2019	1110hrs	1545hrs
Quanzhou to Singapore	TR179 on 24 August 2019	1645hrs	2110hrs
Singapore to Male	TR588 on 25 October 2019	1825hrs	2005hrs
Male to Singapore	TR589 on 25 October 2019	2105hrs	0455hrs (+1)

*All times local

Scoot has decided to suspend services to these four cities due to a combination of weak demand and a shortage of aircraft resources. The aircraft shortage is arising as SilkAir, due to the grounding of its Boeing 737 MAX 8 fleet, will no longer transfer its Boeing 737-800NG aircraft to Scoot in the financial year 2019/2020, as originally announced in November 2018. However, Scoot will continue to undertake the routes that SilkAir had earlier committed to transfer over, outlined in Annex A.

Scoot currently serves Lucknow¹, Kalibo² and Quanzhou three times weekly, and Male four times weekly.

Customers with existing bookings have been contacted and provided the following options:

¹ Scoot serves Lucknow four times weekly in the month of June 2019.

² Scoot serves Kalibo four times weekly for selected periods from now to the suspension of services.

1. Rebook their flight at no additional charge to the same destination departing before the planned suspension date,
2. Rebook their flight at no additional charge to other Scoot destinations within the same country, within seven days of the original departure date,
3. Obtain a 100 percent refund on their booking via their original mode of payment,
4. Obtain a 120 percent refund on their booking via a Scoot Travel Voucher.

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About Scoot

Scoot is the low-cost arm of the Singapore Airlines Group. Scoot took to the skies in June 2012 and merged with Tigerair Singapore in July 2017, retaining the Scoot brand and positioning it well for a new chapter of growth. Scoot has carried over sixty million guests and now has a fleet of 18 state of the art, widebody Boeing 787 Dreamliners and 29 young and modern Airbus A320 family aircraft, with four more Boeing 787 Dreamliners and 37 Airbus A320neo aircraft on order. Scoot's network presently encompasses 67 destinations across 19 countries and territories, with 15 more destinations from China, India, Indonesia and Malaysia to join the network by the second half of 2020. Scoot provides – in addition to fantastic value airfares – a safe, reliable and contemporary travel experience with a unique attitude – Scootitude. Offering amenities including on-board Wi-Fi Internet connectivity and in-seat power on selected flights as well as the ability to redeem and accrue Singapore Airlines Group KrisFlyer miles, Scoot was voted 2015, 2016, 2017 and 2018 Best Low Cost Airline (Asia/Pacific) by AirlineRatings.com and ranked in the Top 10 of the World's Best Low-Cost Airlines in 2015 and 2018 by Skytrax. Scoot is passionate about making travel attainable for all and enabling people to embrace the full potential of what we term Wandermust – the innate need that humans have to travel and seek new experiences. Book your tickets at [FlyScoot.com](https://www.flyscoot.com) or contact our [Call Centre](#). Find out more on [FlyScoot.com](https://www.flyscoot.com), [Facebook.com/FlyScoot](https://www.facebook.com/FlyScoot), [Instagram.com/FlyScoot](https://www.instagram.com/FlyScoot), and [Twitter.com/flyscoot](https://www.twitter.com/flyscoot).

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Annex A

Subject to regulatory approvals, the 17 destinations SilkAir had earlier committed to transfer to Scoot are as follows:

- Luang Prabang and Vientiane in Laos, in April 2019
- Coimbatore, Trivandrum and Visakhapatnam in India, between May 2019 and October 2019
- Changsha, Fuzhou, Kunming and Wuhan in China, between May 2019 and June 2019
- Chiang Mai in Thailand, in October 2019
- Kota Kinabalu in Malaysia, in December 2019
- Balikpapan, Lombok, Makassar, Manado, Semarang and Yogyakarta in Indonesia, between May 2020 and July 2020