



## NEWS RELEASE

### **SCOOT TO OPERATE FROM TERMINAL 1 AT SINGAPORE CHANGI AIRPORT FROM 22 OCTOBER 2019**

*The move will support Scoot's growth plans in the next few years*

Singapore, 18 July 2019 – Scoot will operate from Singapore Changi Airport's Terminal 1 (T1) from Tuesday, 22 October 2019. Currently operating from Terminal 2 (T2), the move seeks to facilitate Scoot's growth in the next few years.

Since April 2019, Scoot has launched eight new destinations in China, India, Laos and Malaysia, as part of expansion plans for the future, and is on track to launch nine more new routes by end of 2020. As Scoot's growth is expected to continue, customer experience will play an even bigger role, with check-in experience identified as one of the top three areas it wants to improve for passengers.

Partnering Scoot, Changi Airport remains committed to deliver a smooth and seamless passenger experience, even as it plans for greater capacity to meet growing demand for air travel. Over the last five years, Changi Airport has undertaken upgrading works to expand the passenger handling capacity of T1. The Departure Hall has seen a new central zone for Fast and Seamless Travel (FAST) featuring automated check-in kiosks and bag-drop machines.

At the Arrival level, the Meeters and Greeters Hall has been expanded and is seamlessly integrated with Level 1 of Jewel Changi Airport. Two baggage claim belts have also been added to the original eight in the Baggage Claim Hall, of which two have been lengthened to handle more arriving passengers. With the opening of Jewel Changi Airport since April 2019, Scoot customers also enjoy early check-in at Jewel, up to 18 hours before their flight.

Scout CEO Mr Lee Lik Hsin said, “Over the years, our network coverage has grown rapidly. Every touchpoint of our customers’ travel journey matters to us, and we strive to provide our growing customer base with enhanced efficiency from the moment they arrive at the airport. With the move, we hope to encourage more customers to use the expanded self-service facilities, to enjoy a quicker and more seamless check-in process.”

Mr Jayson Goh, Managing Director of Airport Operations Management at Changi Airport Group (CAG), said, “CAG works closely with our airline partners to ensure that they have sufficient space to grow at Changi, and that their passengers are well served. Hence we regularly conduct reviews on the allocation of airlines across our four terminals, to ensure that the space is aligned with their growth plans.”

Terminal information on Scout flights departing and arriving on 22 October 2019 will be available on [changiairport.com](http://changiairport.com) and the iChangi app. All Scout customers will be progressively updated from late July.

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## **About Scout**

Scout is the low-cost arm of the Singapore Airlines Group. Scout took to the skies in June 2012 and merged with Tigerair Singapore in July 2017, retaining the Scout brand and positioning it well for a new chapter of growth. Scout has carried over sixty million guests and now has a fleet of 20 state of the art, widebody Boeing 787 Dreamliners and 29 young and modern Airbus A320 family aircraft, with two more Boeing 787 Dreamliners and 37 Airbus A320neo aircraft on order. Scout’s network presently encompasses 68 destinations across 17 countries and territories, with 9 more destinations from China, India, Indonesia and Malaysia to join the network by the second half of 2020. Scout provides – in addition to fantastic value airfares – a safe, reliable and contemporary travel experience with a unique attitude – Scootitude. Offering amenities including on-board Wi-Fi Internet connectivity and in-seat power on selected flights as well as the ability to redeem and accrue Singapore Airlines Group KrisFlyer miles, Scout was voted 2015, 2016, 2017 and 2018 Best Low Cost Airline (Asia/Pacific) by [AirlineRatings.com](http://AirlineRatings.com) and ranked in the Top 10 of the World’s Best Low-Cost Airlines in 2015 and 2018 by Skytrax. Scout is passionate about making travel attainable for all and enabling people to embrace the full potential of what we term Wandermust – the innate need that humans have to travel and seek new experiences. Book your tickets at [FlyScout.com](http://FlyScout.com) or contact our [Call Centre](#). Find out more on

[FlyScoot.com](http://FlyScoot.com), [Facebook.com/FlyScoot](https://Facebook.com/FlyScoot), [Instagram.com/FlyScoot](https://Instagram.com/FlyScoot), and [Twitter.com/flyscoot](https://Twitter.com/flyscoot).

## **About Changi Airport Group**

Changi Airport Group (Singapore) Pte Ltd (CAG) ([www.changiairportgroup.com](http://www.changiairportgroup.com)) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.

The world's seventh busiest airport for international traffic, Changi Airport managed a record 65.6 million passenger movements in 2018. The airport's latest gem, Jewel Changi Airport, opened in April 2019 and now attracts millions of visitors every month. Including Jewel, Changi Airport's retail and dining offerings total more than 500 stores and over 260 F&B outlets. With over 100 airlines connecting Singapore to 380 cities worldwide, Changi Airport handles about 7,400 flights every week, or about one every 80 seconds.

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