

For Immediate Release

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Year-end Scoot-mas Surprise to Celebrate Healthcare Workers, Bring Cheer to Vulnerable Families

- *The Scoot community outreach initiative was attended by 90 beneficiaries from Life Community and Pasir Ris Family Service Centre and 98 healthcare workers from SingHealth Group, including KK Women's and Children's Hospital and Changi General Hospital*

Singapore – Nearly 100 Scoot staff volunteers, including 32 cabin crew and 24 pilots, have come together to honour healthcare workers who have been on the frontlines of Singapore's fight against Covid-19, as well as bring festive cheer to vulnerable children and their families. A total of 188 guests were hosted across four sessions for a *Scoot-mas Surprise*.

Guests "checked in" at a dedicated check-in counter at Changi Airport's Terminal 3, before boarding a "flight" on Scoot's 787 Dreamliner aircraft, where they were greeted by Scoot pilot and cabin crew volunteers. Keeping to safe distancing precautions, families took turns touring the aircraft flight deck and cabins, hosted by the crew. Returning to the gatehold room, guests were treated to fun activities conducted by Scoot staff volunteers, including a photo booth, and games and craft stations for parents and children. Wrapping up the programme was a delicious meal on the plane, featuring familiar Scoot Café specials, where children had the chance to dress up as a Scoot cabin crew and assist the Scootees (as Scoot's cabin crew are affectionately known) with the meal service.

First Officer Saravanan Ayyavoo, one of the pilots who conducted tours of the flight deck, said "Our healthcare workers at the frontlines have sacrificed so much this year for our safety and well-being. I am happy to get an opportunity to show them around our aircraft and bring a smile to their faces. The guests, especially the children, were excited to be in the flight deck and it gives me joy to be able to share what pilots do during a flight and see their faces light up."

Another volunteer, Scoot Cabin Crew Alicia Sng, said, "The year-end period is usually a busy time for our pilots and cabin crew. However, due to Covid-19, people are unable to travel this year. Having been flying for over five years as a cabin crew, I really miss the hustle and bustle

of a busy flight and serving happy passengers looking forward to their trips. Although travel is still out of our reach, I appreciate that we could still wrap up the year by bringing joy to people through this event.”

Ms Sharon Goh, who is a Senior Manager at SingHealth’s Office of Research Integrity and Compliance, said, “I attended the event with my family and my son fully enjoyed this experience. I truly appreciated this gesture. For me, it was really nice and brought back memories of the days without COVID-19. It made me feel that we should not take each day and things for granted.”

A beneficiary of Pasir Ris Family Service Centre, Ms Lina, attended the event with her family, including her husband and two children. She said, “I really enjoyed the chance to bond with my family during this event, and I think it has been a good community outreach. The opportunity to learn about how an airline operates, and speak to Scoot’s cabin crew and pilots while touring the aircraft, are also enriching experiences for children and youths who might be interested in aviation-related jobs in the future but have not been able to travel before.”

Procedures were established in consultation with relevant authorities to ensure that the event complied with safety protocol and requirements. These included but not limited to temperature checks, stipulated occupancy limits at the gatehold room, flight deck and aircraft cabins, deploying safe distancing markers and ambassadors throughout the venue, provision of disposable gloves for use at each activity station, and pre-assigned seating in the aircraft.

Photos and videos of Scoot-mas Surprise can be downloaded here <https://bit.ly/3meepH2>

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About Scoot

Scoot is the low-cost arm of the Singapore Airlines Group. Scoot took to the skies in June 2012 and merged with Tigerair Singapore in July 2017, retaining the Scoot brand and positioning it well for a new chapter of growth. Scoot has carried over 65 million guests and now has a fleet of 20 state of the art, widebody Boeing 787 Dreamliners and 26 young and modern Airbus A320 family aircraft, with five more Boeing 787 Dreamliners, 29 Airbus A320neo and 16 A321neo aircraft on order. Scoot’s network presently encompasses 63 destinations across 15 countries and territories, with five more destinations from Indonesia to join the network. Scoot provides – in addition to fantastic value airfares – a safe, reliable and contemporary travel experience with a unique attitude – Scootitude. Offering amenities

including on-board Wi-Fi Internet connectivity and in-seat power on selected flights as well as the ability to redeem and accrue Singapore Airlines Group KrisFlyer miles, Scoot was voted 2015, 2016, 2017 and 2018 Best Low Cost Airline (Asia/Pacific) by AirlineRatings.com and ranked in the Top 10 of the World's Best Low-Cost Airlines in 2015 and 2018 by Skytrax. In 2019, Scoot won "Best Low-Cost Carrier" at the 30th TTG Asia Awards and the Travel Weekly Asia 2019 Readers' Choice Awards. Scoot is passionate about making travel attainable for all and enabling people to embrace the full potential of traveling and seeking new experiences. Book your tickets at [FlyScoot.com](https://www.flyscoot.com) or contact our [Call Centre](https://www.flyscoot.com). Find out more on [FlyScoot.com](https://www.flyscoot.com), [Facebook.com/FlyScoot](https://www.facebook.com/FlyScoot), [Instagram.com/FlyScoot](https://www.instagram.com/FlyScoot), and [Twitter.com/flyscoot](https://www.twitter.com/flyscoot).

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