



UNACCOMPANIED MINOR SERVICE REQUEST FORM
(SIA: Unaccompanied Minors between 5 and below 18 years old)
(Scoot: Unaccompanied Minors between 12 and below 18 years old)

1 UNACCOMPANIED MINOR'S PERSONAL PARTICULARS			
Surname		First Name	
Date of Birth	Age	Gender	Passport No.
Contact Number		Country of Residence	
Home Address			
Language(s)	Information to Note		
2 CONTACT DETAILS OF THE MINOR'S PARENT/GUARDIAN			
Surname		First Name	
Relationship to the Minor		Contact Number	
Home Address		Country of Residence	
3 FLIGHT DETAILS			
Departing From:		Destination:	Booking Reference(s):
Flight Number	Date	From	To
Any connecting flights <u>not</u> operated by SIA or Scoot^: <input type="checkbox"/> Yes <input type="checkbox"/> No			
If yes, please state details: _____			
^Operating airline's unaccompanied minors' (UM) policy will apply. If your child/ward's itinerary includes flights operated by other airlines (not SIA or Scoot), please note that other airlines may have a different policy for minors under 18 years old travelling alone. To ensure that your child/ward fulfils the other airlines' UM policy, please contact the operating airlines for clarification on their UM policy.			
4 INFORMATION OF THE PERSON SENDING OFF THE UM AT DEPARTURE			
Surname		First Name	
Relationship to the Minor		Identification Document / Passport No.	
Contact Number		Country of Residence	
Home Address			
5 INFORMATION OF THE PERSON MEETING THE UM AT DESTINATION			
Surname		First Name	
Relationship to the Minor		Identification Document / Passport No.	
Contact Number		Country of Residence	
Home Address			



NOTES

- 1 Unaccompanied Minor (UMNR) Service only applies to flights operated by Singapore Airlines (SIA) and Scoot and must be arranged separately for the outward & return journey.
- 2 UMNR Service is mandatory on flights operated by SIA for minors aged between 5 to under 12 years old travelling alone or travelling in a different cabin class from their accompanying adult.
- 3 Minors under 5 years old are not allowed to travel unaccompanied on flights operated by SIA. Minors under 12 years old are not allowed to travel unaccompanied on flights operated by Scoot.
- 4 On a mixed itinerary with flights operated by both SIA and Scoot, minors under 12 years old will not be allowed to travel unaccompanied on both airlines.
- 5 Where there is more than 1 flight sector for the journey with the flights operated by SIA, Scoot or both, the UMNR Service for Unaccompanied Minors between 12 years and below 18 years old shall be provided for the entire journey and not only for a specific flight sector in the journey.
- 6 Dispensation for UMNR Service can be obtained for Unaccompanied Minors between 12 years and below 18 years old if parental/legal guardian consent is given. In such an instance, an "Unaccompanied Minor Service Waiver Form" must be signed by the parent/guardian for each outward and return journey.
- 7 Carriage of Unaccompanied Minors shall be subject to SIA's General Conditions of Carriage (GCC) and Conditions of Contract (COC), which can be found on www.singaporeair.com and they shall prevail to govern SIA's rights and remedies.
- 8 Carriage of Unaccompanied Minors on Scoot shall be subject to Scoot's Conditions of Carriage, which can be found on www.flyscoot.com and they shall prevail to govern Scoot's rights and remedies.

DECLARATION

- I declare all the particulars furnished by me in this form are true and correct.
- I declare that I am responsible in ensuring that my child/ward* has my permission to travel on this flight.
- I confirm that I have arranged for my child/ward* to be met on arrival by the persons named. These persons will be available at the airport at the scheduled arrival time of the flight.
- Should my child/ward* not be met as stated, I authorize SIA and/or Scoot (as the case may be) to take whatever action they consider necessary to ensure my child's/ward's* safe custody including return of my child/ward* to the airport of original departure. I agree to indemnify and reimburse SIA and/or Scoot (as the case may be) for the costs and expenses incurred by them in taking such action.
- Should my child/ward* be connecting or transferring to another flight operated by other airlines which are not SIA or Scoot, I confirm that appropriate arrangements have been made at the point of connection/transfer. I agree that SIA and Scoot's responsibility and special handling duty towards my child/ward* ends at the point of disembarkation of the SIA/Scoot-operated flight. Notwithstanding the foregoing, if my child/ward* is subsequently found to be unattended to, I authorize SIA or Scoot to take whatever action they consider necessary to ensure my child's/ward's* safe custody including return of my child/ward* to the airport of original departure. I agree to indemnify and reimburse SIA and/or Scoot (as the case may be) for the costs and expenses incurred by them in taking such action.
- I certify that my child/ward* is in possession of all travel documents (passport, visa, health certificate, etc.) required for the journey.
- I confirm that I do not require my child/ward* to be provided with any special seating arrangements on board any aircraft.
- I agree and acknowledge that any personal data provided will be processed by SIA and/or Scoot (as the case may be) for the purposes of handling the travel of my child/ward* in accordance with its Privacy Policy. The Privacy Policy for SIA and Scoot are available on www.singaporeair.com and www.flyscoot.com respectively.

Signature of Parent/Guardian*

Date

* Delete as necessary.